



StoneScribe Delivers Jabber Message Retention Compliance & More

Customer Case Study



FIRST NZ CAPITAL

Website: www.firstnzcapi.com
Size: 1600 employees
Location: Auckland, NZ
Industry: Financial Services

Customer Profile:

First NZ Capital is a leading full service, wholly locally owned, share broking and investment banking firm.

Active in New Zealand for more than 50 years, they provide their clients world class global research, industry expertise, global securities distribution, bank debt and underwriting capabilities.

Why they deployed StoneScribe:

- Policy-driven message retention & management for compliance.
- Integration with Cisco Jabber.

Solution deployed:

- Donoma StoneScribe
- Annual Maintenance & Support



“Ease of use for our compliance department, proven Cisco interoperability and good value were key factors behind our decision to implement StoneScribe.”

Anthony Bell, Vice President & Senior Systems Engineer

Situation

First NZ Capital planned to install Cisco Jabber so their employees could enjoy the benefits of corporate instant messaging. Yet they had to address regulatory requirements for retaining electronic communications. To complete their implementation, they needed a records management solution for Jabber.

Requirements

First NZ Capital's Compliance Department wanted auditable records retention features that were easy to use. Senior Systems Engineer Anthony Bell also wanted seamless Cisco interoperability.

Solution

Researching Cisco Interoperability Verified solutions led First NZ Capital to Donoma's StoneScribe solution.

StoneScribe is a Cisco-exclusive records management application for retaining & managing Jabber instant messages. This solution delivers policy-driven message retention with powerful message search tools and audit trails. Compliance managers can quickly search and filter message threads; and if allowed, employees can search and view their own message history. StoneScribe even aggregates message threads from mobile devices for even greater convenience and compliance.

StoneScribe wasted no time in proving its value. Installation was quick and seamless due to its delivery as a "virtualization ready" application. Once StoneScribe is downloaded, local network addresses and preferences are input to complete the install.

Once the system was live, the streamlined interface made it easy to use and simple to manage. The data storage needs were not problematic, as StoneScribe can save millions of messages per terabyte.

Now First NZ Capital is retaining and managing their Jabber instant messages with ease.