



Donoma OneVault is a centralized platform for the retention, management and investigation of communications data across a variety of application sources. It is a highly useful resource for data loss prevention, data security, incident assessment, e-Discovery and business continuity support.

### LICENSING & CONFIGURATION:

- What applications integrate with OneVault?** Email: Microsoft & Google  
 Chat/Teams: Cisco Jabber , Microsoft Teams, Cisco Webex.  
 Video: Zoom, Microsoft Teams, Cisco Webex  
 Voicemail: Cisco
- It is cloud or on premises?** OneVault is available for deployment in the cloud or on premises.
- Can OneVault migrate existing data?** Yes. OneVault ingests existing data along with any designated historical data. This can happen at any time needed.
- How is OneVault licensed?** OneVault is a subscription service based on the number of accounts being retained and available for search.
- Does OneVault require the native application license be maintained?** No. OneVault operates independent of the data source license/subscription status.

### SECURITY CONSIDERATIONS:

- Does OneVault adhere to security standards?** Yes. Donoma Software holds SOC-2 certification as an organization, for OneVault and for our data centers. If OneVault will be run in the client's own cloud, it should likewise be a SOC-2 certified provider.
- What steps does OneVault use to secure data?** OneVault encrypts data from end to end using the AES 256 standard approved by many security-conscious organizations, including the US Government.
- Who has access to review data?** Protecting access to company data is a concern for privacy as well as business continuity. OneVault was designed to ensure very specific rights and role-based security. Your organization will designate personnel who can access data, and which data sets they can see. This ensures that data access can be clearly controlled and reviewed with built-in audit trails.





**Can a user delete data before it is archived?**

No. OneVault is a tamper-proof repository. If a user deletes data on their computer, it does not impact the retention.

### MANAGING & WORKING WITH DATA:

**How does OneVault search work?**

The system has an intuitive interface where you choose the date range for your search, then click to select additional search parameters. OneVault makes it easy to flexibly refine search results to quickly produce just the desired information.

**Do I have to run different searches by data type?**

No. OneVault can search across multiple archive data types and produce them in a single screen view. .

**Do I have to pay extra for certain roles?**

No. You can have as many administrators or data reviewers as needed by your organization.

**Can OneVault manage varying retention policies?**

Yes. OneVault will apply and manage varying, and even occasionally overlapping retention policies accurately. (Overlapping policies are often seen with Litigation Holds, overlapping areas of responsibility or departmental moves.)

**Can OneVault manage litigation holds?**

Yes. Choose to hold data from entire user accounts or particular records. OneVault will retain them until the Litigation Hold is released.

**How does OneVault organize data?**

OneVault allows data to be manually or automatically tagged via our Keyword SmartActions feature. Tags then easily organize an entire data set. Tags power review flows and can be assigned to specific people. This enables very granular research while maintaining privacy, security and auditable control.

**How is data deleted and disposed?**

OneVault applies one or more retention policies to each record in the archive. When the record reaches the end of its retention period, OneVault securely deletes and "shreds" the record so it cannot be forensically reconstituted.

Have more questions? Contact us and we'll be happy to help!

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